

Le Vieux Monastère - Terms And Conditions Of Booking

1. Definitions

The Owner – Mr & Mrs G A Dove
The Client – Person signing the booking form
The Property – Holiday accommodation named on the booking form

2. Reservations

Reservations should be made in writing by returning a completed booking form together with the non-refundable deposit. Please check first for availability. A provisional booking may be made by telephone or email and will be held open for 7 days, pending receipt of the completed booking form and deposit.

3. Payment

25% of rental cost as a non-refundable deposit on booking. The balance is due 10 weeks before arrival, together with a security deposit of £150 or the euro equivalent as advised by the owner. If the booking is made less than 10 weeks before arrival, the total cost plus the security deposit must be paid at the time of booking. On receipt of the Client's completed booking form and the cleared deposit cheque, a confirmation of booking and receipt will be issued.

Cheques should be made payable to "Mr & Mrs G Dove" by Sterling cheque drawn on a UK bank. Euro's may also be accepted by arrangement with the Owner. The cost in euro's will be advised by the Owner at the time of booking. For payments made in euro's, such transaction charges that may arise, including the Owners, are payable by the client.

4. Security Deposit

Payment of the security deposit must be included when settling the final balance. This will be cashed. The security deposit will be returned, less any amounts deducted, within two weeks of departure.

5. Alterations To Booking

Alterations to the booking, subject to availability, should be made in writing to the Owner and will be subject to a £15 administration fee.

6. Cancellation

In the event that it is necessary for the Client to cancel the booking, the client should notify the Owner in writing. If notification is received 10 weeks or more before the arrival date the Client will remain liable for 25% of the cost. If notification is received later than 10 weeks prior to the arrival date the Client will remain liable for the balance of the total cost. No refund will be made for any booking cancelled later than 10 weeks prior to the arrival date. If payment is not received by the due date, the Owner reserves the right to cancel the booking, which will be notified to the Client in writing.

If for any reason the Owner is obliged to cancel the booking, other than for non-payment, all monies paid at that time will be refunded. This is the limit of the Owners' liability to the Client.

7. Insurance

The Client is strongly advised to arrange a comprehensive travel insurance policy (including cancellation cover) at the time of booking. This should include comprehensive cover for the Client and the Clients' party.

8. Occupancy

The rental period starts at 4pm on the day of arrival and finishes at 10.00am on the day of departure. Clients cannot be accommodated before 4pm on the day of arrival.

The maximum agreed occupancy as stated on the booking form must not be exceeded, and infants and children must be included when stating numbers in the party. The Client may make a request to The Owner for additional non-resident guests to be admitted. Agreement to such a request is at the discretion of The Owner and may be subject to a day rate charge.

The rental includes use of the Property, communal areas, linen provided on arrival, water and electricity (unless otherwise agreed) and cleaning at the end of the occupancy.

The rental is for the purpose of holiday accommodation for the Client and the Clients' party and the Client agrees to be a considerate tenant and ensure that neither he nor any member of his party causes any disturbance to others including the Owner. Failure to comply with this requirement may result in the Client being requested to leave the site, without refund.

The Client agrees, on behalf of himself and his party, to abide by the site rules, which will be provided in the house book, and which may be varied from time to time at the discretion of the Owner.

The Client is not permitted to sub-let the Property.

9. Inventory

The inventory in respect of the Property should be checked on arrival and any damaged or missing items reported to the Owner. The inventory will be deemed accepted by the client if no discrepancy is reported to the owner on the day of arrival. Any items damaged or lost during the Clients' stay should be recorded and reported to the Owner on or before departure. The Owner reserves the right to charge the Client for any damaged or missing items. These will be deducted from the security deposit. If such amounts exceed the security deposit, the Client shall remain liable for the excess.

10. Linen and Cleaning

Bed linen and towels (one bath towel and one hand towel per person) will be provided at the commencement of the occupancy. Towels must not be removed from the Property at any time. If the Client requires a change of bed linen mid-stay, this will be chargeable.

The Property will be thoroughly cleaned immediately prior to your occupancy. The Client is not responsible for cleaning the Property at the end of the occupancy. However, the Client is expected to leave the Property in a reasonable condition, including cleaning the barbecue grill and oven pans. All crockery, cutlery and kitchen utensils should be left clean and put away. All furniture should be returned to its' original position. If in the opinion of the Owner, the Property is left in an unacceptable condition, the Owner reserves the right to deduct a surcharge from the security deposit to cover exceptional cleaning costs.

11. Pets and Smoking

No pets of any kind are allowed in the Property or grounds. Smoking is not permitted inside the Property.

12. Caravans and Tents

Caravans, motor homes or tents are not permitted anywhere in the grounds or car parking areas.

13. Parking

Free on-site car parking is provided in designated areas for a maximum of 2 vehicles per cottage booked. Any additional car parking spaces are subject to availability on request.

14. Swimming Pool

The swimming pool is 12m x 6m and is heated from 31st May to 30th September, and may be heated outside of this period subject to weather conditions. The swimming pool is fenced and complies with French safety laws. Swimming pool use is subject to compliance with the swimming pool rules, published in the house book. These are subject to legal regulations and may therefore be varied from time to time by the Owner. The Owner reserves the right to temporarily suspend use of the swimming pool in order to carry out emergency maintenance.

15. Disclaimer

Use of any of the site facilities, including but not limited to the swimming pool, shall at all times be at the Clients' sole risk. The Client accepts responsibility for the supervision at all times of any children in the Client's party.

The Owner shall not be liable to the Client for any temporary defect or stoppage in the supply of public services to the site nor in respect of the temporary defect or stoppage of any equipment, plant, machinery or appliance in the Property or site facilities.

The Owner, however, will use his best endeavours to repair or replace any equipment, plant, machinery or appliance which is the subject of a temporary defect or stoppage as soon as is practicable.

The Owner shall not be liable to the Client for the theft or loss of any belongings, personal effects or vehicle of the Client or the Clients' party during his stay, or for the injury or damage to the Client or any member of the Clients' party whilst using the Property, any part of the site or car parking areas.

16. Information

Whilst every effort has been made to ensure that our information is accurate, no liability will be created on the part of the Owner for any error or omission in any advertising or marketing literature, including information contained on the Owners' website.

17. Acceptance of Booking Conditions

Completion and signing of the booking form implies knowledge and acceptance of these terms and conditions, and the Client is responsible for all members of his party adhering to these terms and conditions.

Graham & Christine Dove
Le Vieux Monastere
Rue St Martin, 17770 St Hilaire de Villefranche, France